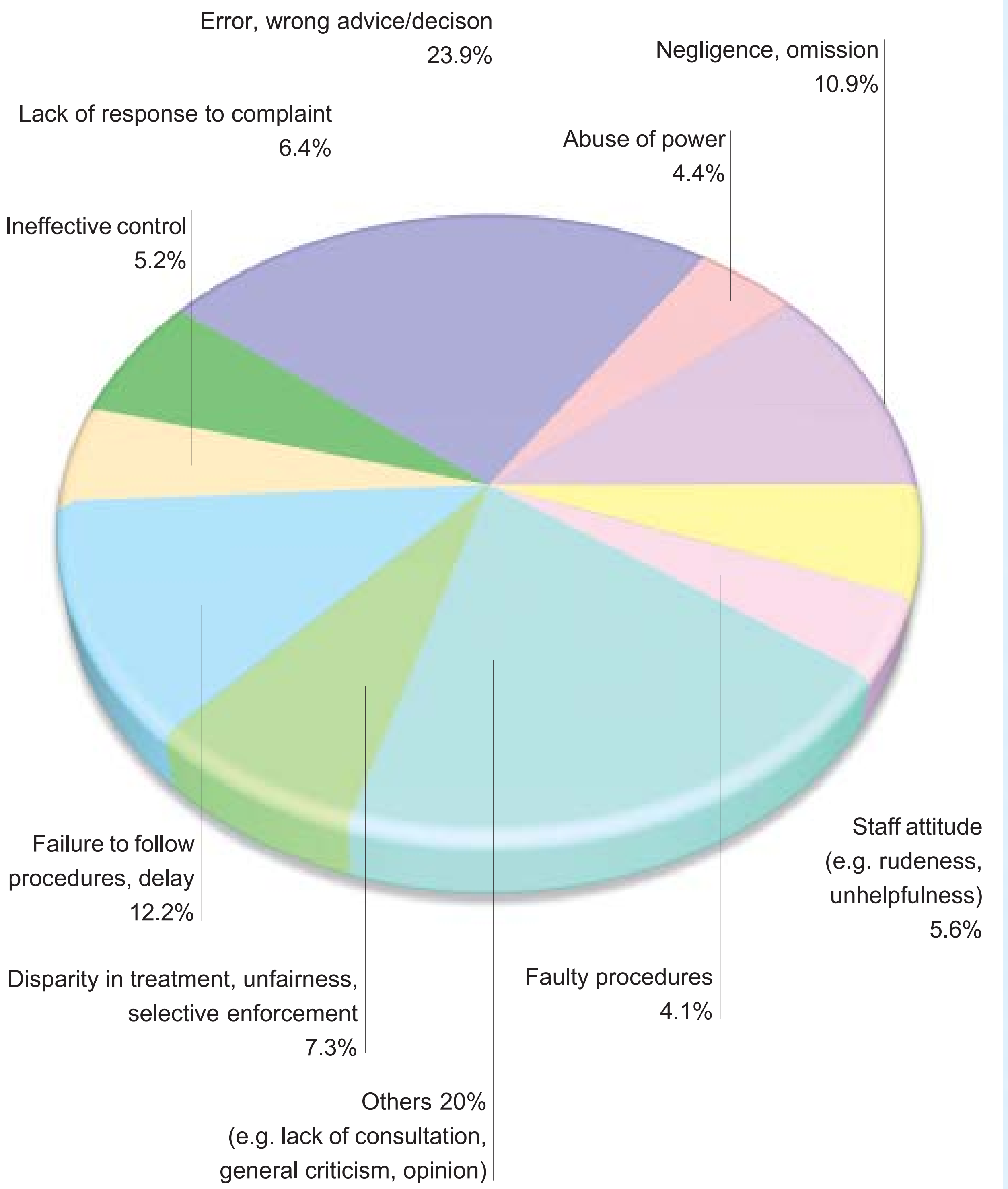Nature of Complaints Concluded : 4,370 Cases